

# REQUESTS?

Below you will find answers to the most frequently asked questions, but if you have others, don't hesitate to write to us!

## Are you close to the beach?

Of course, we are only **50 meters away**.

## Are you near the center of Rimini?

We are located in the **Rivazzurra area**, precisely between **Rimini and Riccione**. Both can be reached in a few minutes by public transport, by bicycle or by your own vehicle.

## How far is Rimini Terme?

We are **about 1.5km away**; you can reach the spa in a few minutes with your own transport, with public transport or on foot.

## Are the shops close?

Absolutely yes; our area is well equipped with bars, ice cream makers, greengrocers, bakers, minimarkets, rotisseries, restaurants, pharmacies and supermarkets. As well as clothing and various accessories shops.

## Do you have parking?

Residence Marzia allows you to park your vehicle in the **car park inside the property** while spaces are available.

Alternatively, we have an **affiliated parking area monitored 24 hours** a few meters from the structure; all you need to do is unload your luggage and access the car park.

## Do you have an agreement with the beach?

We have an **agreement with the 125 Gilberto** establishment which is part of the "**Rivazzurra village**", an association of bathing establishments which together offer more services: baby club, entertainment for adults and children, playground, hot showers, beach volleyball courts, basketball courts and bowls, Billiards - Foosball - Ping Pong, equipped gym, hydromassage tubs and evening parties!

## Do you have bikes?

Yes! You can use our bikes with child seats **for free**.

New for 2025

We have **electric bicycles available** upon request **for a fee**

## Do you accept animals?

Your **friends with a queue are welcome**, who will be able to relax on our balconies of various sizes (from 8 to 13 m<sup>2</sup>) and access the partner beach 125.

Obviously it must be reported to the management at the time of booking. An additional fee may be required for final cleaning.

## There is the elevator?

Yes, all floors can be easily **reached by lift**; Furthermore, it is compliant with the law to

also transport people with wheelchairs or reduced mobility.

### Are there sheets and towels?

Yes, we provide **all bathroom and bedroom linen**: in each apartment the bathroom linen is changed twice a week, while the bed linen is changed once a week (for bookings of at least 7 days); Alternatively it is possible to change the linen, paying a supplement.

### What services are there for children?

We provide free (for private bookings only) camping cot (with sheets), bed rail (For children from 18 months to 5 years), baby bath tub and high chair.

### Do you have a laundry room?

Yes, we provide a paid **self-service laundry** on the ground floor, with washing machine (€4.00) and dryer (€3.00), which customers can easily reach.  
You can also request **an iron and ironing board for free**.

### Final cleaning included?

Yes, for private bookings they are already included; while the midweek ones, if you want to do them, are for a fee!

### Can I find everything in the kitchen for cooking?

The kitchen is equipped with plates, cutlery, glasses, cups, pots, pans, coffee makers and everything you might need for cooking. As for appliances, the apartment is equipped with a fridge with freezer, a microwave oven, a two-burner induction hob and an electric kettle for herbal teas and coffee.

### Is the tourist tax always included?

No, it's always excluded! The cost is €2.50 per person (from 1 January 2024) per day for a maximum of 7 days excluding children under 14 years of age.

### How can I confirm the booking?

You can confirm the booking with a deposit, via bank transfer or credit card, of 30% of the total. In case of cancellation of the reservation the deposit will be retained

**For the 2024 season** we have insurance that will cover you for any unexpected events.

### How can I pay for my stay?

The balance of the stay must be paid upon arrival at check-in by **cash, check, credit/debit card, or debit card**.

### What time is check in?

It is **from 2.00 pm to 8.00 pm**; but if you want to arrive earlier, there is no problem, you can park the car and we will contact you as soon as the apartment is ready.

### What time do I have to leave the apartment?

The apartment must **be vacated by 10.00**.

If you want to treat yourself to an extra day on the beach and leave in the evening, no problem, we give you the opportunity to leave your luggage in our storage room and collect it before leaving. Upon request and availability we also have a **courtesy room**

available (for a fee).

**Are you also open in winter?**

No, only from Easter to the end of September.